

The Dog Den

970-262-9076
970-262-7959 (fax)

Daycare Terms and Conditions

The goal of The Dog Den is to provide a safe and stimulating environment for dogs to socialize and play with other dogs during their stay. To ensure the safety and health of your pet, and that of our other guests, we require everyone to comply with the following:

DAYS & HOURS: We are open Monday - Friday from 7:00 a.m. to 6:30 p.m. and Saturday from 8:00 a.m. to 5:30 p.m. Dogs not picked up before our 6:30 p.m./5:30 p.m. closing time will incur a charge of \$10 for every 10 minutes late unless prior arrangements were made due to special circumstances.

RESERVATIONS: Reservations are appreciated for daycare and will be made on a first come first serve basis. **Cancellations not received at least 24 hours in advance will be charged the regular fee for that day.**

APPLICATION: All dogs must have a complete, up-to-date and approved application on file.

AGE: All dogs must be four months or older. All dogs six months and older must be spayed or neutered.

VACCINATIONS: All dogs must have current proof of DHLPP (distemper), Rabies, and Bordatella (kennel cough). Please have your vet fax this information to us prior to your dog's first visit.

HEALTH: All dogs must be in good health. Owners will need to verify that their dog(s) is in good health and has not been ill with a communicable condition in the last 30 days. On admission, all dogs must be free from any condition that could potentially jeopardize themselves or other guests. All

dogs are required to have a veterinarian certification of good health after any illness.

VETERINARY CARE: Your dog's health and well-being are one of our top concerns. We reserve the right to seek veterinary care for any illness or injury, at our sole discretion, while your dog is in our care. Whenever possible, we will attempt to call you or your emergency contact to discuss the matter ahead of time. However, if circumstances do not permit the time necessary to call or if we are unable to reach you or your emergency contact, we will proceed as we see fit. Buffalo Mountain Animal Hospital will provide the veterinary services unless they are unavailable or unable to do so at the time. In which case, we reserve the right to seek an alternative source. You will be responsible for all charges incurred for any veterinary care and related services provided to your dog while in our care. The Dog Den, Inc. assumes no liability in case of accident, sickness, loss or death of pet. In the unlikely event that your dog dies, we will transport the dog to the Buffalo Mountain Animal Hospital.

RESPONSIBILITY WAIVER - HOLD HARMLESS AGREEMENT: By submitting this application, I hereby acknowledge that dog daycare activities are not without risk. I further acknowledge that I personally, am solely responsible for my dog's behavior and actions at all times. I expressly assume the risk of any injury or illness to my dog and to any damage of property while on the premises, caused by my dog. I absolve The Dog Den along with all persons associated with the above, from any responsibility for any harm to persons, property or animal while on or off the premises for any reason. I also hereby indemnify and hold harmless release The Dog Den along with officers, employees, members, and agents from any and all claims by any member of my family or claims by any other person accompanying me.

BEHAVIOR: All dogs must be non-aggressive towards humans and other dogs. They also must not be object or food possessive or aggressive. Owners will need to certify that their dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or other dog(s). Please remember that your pet will be spending time with other pets and that their safety and health is our main concern.

Any dog which, in the opinion of The Dog Den, is uncontrollable, unpredictable, disruptive, aggressive or in any way a danger to people or other dogs will be removed from daycare and asked not to return.

BILLING POLICIES: If payment is not provided at the time your dog is picked up, we reserve the right to charge your credit card on file. If your credit card is denied you may be refused future services and any discounted fees will revert to the full rate. There will be a \$25 fee for all in-sufficient funds or stop payment made on any check and a late fee of \$25 per month will be incurred on all outstanding invoices. We are a small business and appreciate your prompt payment.

I have read and understand these Rules & Regulations:

Signature

All dogs must arrive and depart on leash.